

Reporting Criteria	RAYG Rating
<ul style="list-style-type: none"> <li>• Nearly all operational performance objectives, targets, outcomes, timescales are on plan</li> <li>• Professional service delivery for customer/client base is on target, feedback evidence</li> <li>• Budgets and savings targets on plan</li> <li>• Resources in place, no pressure points</li> <li>• Compliance with all statutory and legal requirements</li> <li>• No external challenges and drivers posing risks, no adverse PR anticipated</li> <li>• No health and safety, wellbeing or safeguarding concerns</li> </ul>	<b>GREEN</b>
<ul style="list-style-type: none"> <li>• Most operational performance objectives, targets, outcomes, timescales are on plan</li> <li>• Professional service delivery for customer/client base is mostly on target, feedback evidence</li> <li>• Budgets and savings targets mostly on plan, no significant issues</li> <li>• Resources mostly in place, minor pressure points</li> <li>• Compliance with all statutory and legal requirements</li> <li>• No external challenges and drivers posing risks, no adverse PR anticipated</li> <li>• No health and safety, wellbeing or safeguarding concerns</li> </ul>	<b>YELLOW</b>
<ul style="list-style-type: none"> <li>• A majority of operational performance objectives, targets, outcomes, timescales are not on plan</li> <li>• Professional service delivery for customer/client base is not on target, lack of feedback evidence</li> <li>• Budgets and savings targets are not on plan, with key pressures</li> <li>• Resources not in place, key pressure points</li> <li>• Compliance with all statutory and legal requirements</li> <li>• External challenges and drivers posing risks, minor adverse PR anticipated</li> <li>• Minor health and safety, wellbeing or safeguarding concerns, although solution identified</li> </ul>	<b>AMBER</b>
<ul style="list-style-type: none"> <li>• Few operational performance objectives, targets, outcomes, timescales on plan</li> <li>• Professional service delivery for customer/client base is not on target, with a significant lack of feedback evidence</li> <li>• Significant issues with budgets and savings targets</li> <li>• Few resources in place, significant pressure points</li> <li>• Non-compliance with many statutory and legal requirements</li> <li>• Significant risks around external challenges and drivers, adverse PR anticipated</li> <li>• Health and safety, wellbeing or safeguarding concerns with substantial implications.</li> </ul>	<b>RED</b>